

## Procedures to follow if your Favicon shows in other browsers but not in Microsoft Internet Explorer

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***Try these steps as well if your favicon is not working after troubleshooting with other suggestions from your instructor.***

The reason a favicon isn't showing up in Internet Explorer is because IE must have an .ico file. That file extension was created by Microsoft so it seems to work best. Chrome and Firefox don't seem to care. They'll use a .gif if that's what you tell it to look for.

Some servers are restrictive and don't allow some files to be uploaded for network security reasons. So one has to have a TRUE .ico file that was *renamed* to .gif. Only *rename* the file to a .gif, don't *convert* it to a .gif. If students are uploading a TRUE .gif file to be viewed on IE, then one can't see the favicon.

**The BEST code for a favicon in IE is below (where *favicon.gif* is the name of the favicon file) - inserted after <HEAD>**

1. In the HTML code add  
`<link rel="icon" href="favicon.gif" type="image/x-icon" />`  
`<link rel="shortcut icon" href="favicon.gif" type="image/x-icon" />`

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**Another method that had success with the favicon showing in IE included these steps:**

- Upload the favicon file as *favicon.ico.gif* to the server; it was accepted. Has to be an ico file, but with the gif extension.
- **Add the HTML code below after <HEAD> (where *favicon.gif* is the name of the favicon file)**

```
<link rel="icon" href="favicon.gif" type="image/gif" />
<link rel="shortcut icon" href="favicon.ico.gif" type="image/x-icon" />
```